UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 8-K

CURRENT REPORT Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): March 16, 2021

Mistras Group, Inc.

(Exact name of registrant as specified in its charter)

001-34481

(Commission

File Number)

22-3341267

(IRS Employer

Identification No.)

Delaware

(State or other jurisdiction

of incorporation)

195 Clarksville Road Princeton Junction,	New Jersey	08550
(Address of principal executive offices)	new Jersey	(Zip Code)
Registrant's tel	lephone number, including area cod	le: (609) 716-4000
(Former nar	Not Applicable me or former address, if changed si	nce last report)
Check the appropriate box below if the Form 8-K filing is i ollowing provisions (<u>see</u> General Instruction A.2 below):	intended to simultaneously satisfy (he filing obligation of the registrant under any of the
☐ Written communications pursuant to Rule 425 under the	he Securities Act (17 CFR 230.425	
☐ Soliciting material pursuant to Rule 14a-12 under the l	Exchange Act (17 CFR 240.14a-12)
☐ Pre-commencement communications pursuant to Rule	e 14d-2(b) under the Exchange Act	(17 CFR 240.14d 2(b))
☐ Pre-commencement communications pursuant to Rule	e 13e-4(c) under the Exchange Act	(17 CFR 240.13e-4(c))
Securities registered pursuant to Section 12(b) of the Act:		
Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common Stock, \$0.01 par value	MG	New York Stock Exchange
ndicate by check mark whether the registrant is an emerging thapter) or Rule 12b-2 of the Securities Exchange Act of 19		tule 405 of the Securities Act of 1933 (§230.405 of this
	Em	erging growth company \square
f an emerging growth company, indicate by check mark if the inancial accounting standards provided pursuant to Section 13		extended transition period for complying with any new or revised

Item 2.02. Results of Operations and Financial Condition

On March 16, 2021, the Company issued a press release announcing the financial results for our fourth quarter and year ended December 31, 2020. A copy of the press release is attached as Exhibit 99.1 to this report.

Disclosure of Non-GAAP Financial Measures

In the press release attached, the Company uses the terms "Adjusted EBITDA", "free cash flow" and "net debt", which are not measures of financial performance under U.S. generally accepted accounting principles ("GAAP"). Also, in the tables to the press release, the non-GAAP financial measures "Segment and Total Company Income before Special Items" and "Diluted EPS excluding Special Items", are presented and reconciled to financial measures under GAAP. Information about these non-GAAP measures are included in the press release.

Our management uses these non-GAAP measurements as a measure of operating performance and liquidity to assist in comparing performance from period to period on a consistent basis, as a measure for planning and forecasting overall expectations and for evaluating actual results against such expectations. Adjusted EBITDA and free cash flow are also performance evaluation metrics used to determine incentive compensation for executive officers.

We believe that investors and other users of the financial statements benefit from the presentation of these non-GAAP measurements because they provide additional metrics to compare the Company's operating performance and liquidity on a consistent basis and measure underlying trends and results of the Company's business. Adjusted EBITDA and Segment and Total Company Income before Special Items assist in evaluating our operating performance because they remove the impact of certain items that management believes do not directly reflect our core operations. For instance, Adjusted EBITDA generally excludes interest expense, taxes and depreciation and amortization, each of which can vary substantially from company to company depending upon accounting methods and the book value and age of assets, capital structure, capital investment cycles and the method by which assets were acquired. It also eliminates stock-based compensation, which is a non-cash expense and is excluded by management when evaluating the underlying performance of our business operations.

Our management uses free cash flow when evaluating the performance of our business operations. This measurement also takes into account cash used to purchase fixed assets needed for business operations which are not expensed. We believe this measurement provides an additional tool to compare cash generated by our operations on a consistent basis and measure underlying trends and results in our business.

While Adjusted EBITDA and free cash flow are terms and financial measurements commonly used by investors and securities analysts, they have limitations. As non-GAAP measurements, Adjusted EBITDA and free cash flows have no standard meaning and, therefore, may not be comparable with similar measurements for other companies. Similarly, segment and total company income before special items and diluted EPS excluding special items has no standard meaning and may not be comparable to measurements for other companies. Adjusted EBITDA and free cash flow are generally limited as analytical tools because they exclude charges and expenses we do incur as part of our operations as well as cash uses which are included in a GAAP cash flow statement. In addition, free cash flow does not represent residual cash flow available for discretionary expenditures since items such as debt repayments are not deducted in determining such measurement.

None of these non-GAAP financial measurements should be considered in isolation or as a substitute for analyzing our results as reported under U.S. generally accepted accounting principles.

Item 9.01. Financial Statement and Exhibits

(d) Exhibits

99.1 Press release issued by Mistras Group, Inc. on March 16, 2021

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

MISTRAS GROUP, INC.

Date: March 16, 2021 By: /s/ Edward J. Prajzner

Name: Edward J. Prajzner

Title: Executive Vice President, Chief Financial Officer and

reasurer

Exhibit No. Description

99.1 Press release issued by Mistras Group, Inc. on March 16, 2021



MISTRAS Group Announces Fourth Quarter and Full Year 2020 Results

Third Consecutive Year of over 100 Basis Point Expansion of Annual Gross Profit Margin to 30.1% Operating Cash Flow Increases 39.6% in Fourth Quarter, Up 14.7% for Full Year to \$67.8 Million Debt paydown of \$36.0 Million in 2020, resulting in a 13.5% reduction in Total Debt

Company Well Positioned for Strong Fiscal 2021 Rebound

PRINCETON JUNCTION, N.J., March 16, 2021 (GLOBE NEWSWIRE) - MISTRAS Group, Inc. (MG: NYSE), a leading "one source" global multinational provider of integrated technology-enabled asset protection solutions, reported financial results for its fourth quarter and twelve months ended December 31, 2020.

Highlights of the Fourth Quarter 2020*

- Revenue of \$160.8 million, a decrease of 10.2% year-over-year, but an increase of 8.7% sequentially
- Gross profit margin of 30.7%, a 240 basis point improvement
- SG&A expenses of \$40.7 million, a decrease of \$1.9 million or 4.6%
- Income from operations of \$4.7 million, an increase of \$2.3 million or 99.3%
- Operating cash flow of \$26.0 million, an increase of \$7.4 million or 39.6%
- Free cash flow of \$21.2 million, an increase of \$7.5 million or 55.0%

Highlights for the Full Year 2020*

- Revenue of \$592.6 million, a decrease of 20.8%
- Gross profit margin of 30.1%, a 110 basis point improvement
- SG&A expense of \$156.9 million, a reduction of \$11.7 million, or 6.9%
- Operating cash flow of \$67.8 million, an increase of \$8.7 million or 14.7%
- Free cash flow of \$52.0 million, an increase of \$15.8 million or 43.8%
- Full year debt repayment of \$36.0 million, resulting in a total debt reduction of 13.5%

For the fourth quarter of 2020, consolidated revenue was \$160.8 million, down from \$179.0 million in the prior year period, but up 8.7% sequentially from the third quarter of 2020. Fourth quarter revenues benefitted from a strengthening of the energy markets, especially turnaround activity, offset by weakness in the commercial aerospace market. For the fourth quarter, consolidated gross profit margin improved to 30.7%, an increase of 240 basis points compared to the year ago quarter. As a

^{*} All comparisons are consolidated and versus the equivalent prior year period, unless otherwise noted.

result, the gross profit margin for the full year expanded by 110 basis points, which is the third consecutive year the gross profit margin improved by at least 100 basis points. For the fourth quarter of 2020, the Company reported net income of \$0.2 million or \$0.01 per diluted share, with adjusted EBITDA of \$17.6 million, up 21.6% from \$14.5 year million in the year ago quarter, and also up sequentially from the third quarter.

Strong Cash Flow Resulting in Net Debt Reduced Over \$45 Million in Fiscal 2020

The Company consistently generated significant operating cash flow and free cash flow throughout 2020.

The Company generated \$26.0 million and \$21.2 million in operating cash flows and free cash flows, respectively, for the fourth quarter of 2020, compared to \$18.6 million in operating cash flows and \$13.7 million in free cash flows, respectively, for the same prior year period. For the full year, operating cash flow increased by 14.7% to \$67.8 million, which was used primarily to reduce debt. Net debt was reduced by 18.9% over the course of the year to \$194.5 million at year end. Operating and free cash flow benefitted from improvements in working capital, payroll tax deferrals attributable to the CARES Act and lower capital expenditures throughout fiscal 2020.

Chief Executive Officer Dennis Bertolotti commented, "The fourth quarter was a very strong finish to what had been a very challenging year, both in terms of uncertainty in the energy markets and the impact of the COVID-19 pandemic on our domestic and international operations. As energy prices and demand began to stabilize in the latter part of 2020, offshore mechanical improved, turnarounds were extended and data services performed well, which lead to strong revenue as we finished out the year. In aerospace, our penetration of the defense and space sectors continues to increase, although the commercial aerospace market remains relatively weak, particularly in Europe. Our Products segment had a strong fourth quarter, fueled in part by an increase in infrastructure spending where our bridge sensor technology has been expanding. After declining by over one-third in the second quarter of 2020 as compared to the prior year quarter, total company revenues steadily improved over the balance of 2020, with fourth quarter revenues down just over 10% from a strong prior year quarter. Gross margins, which have been a strategic priority, were once again up in the quarter and full year, while our cost reductions made earlier in the year drove overhead costs down.

As a result of our steady improvement, we have been able to leverage our asset-light business model to generate strong cash flows, with free cash flow of just over \$52 million for the full year. Over the course of fiscal 2020, we paid down \$36 million in debt, which improved our financial flexibility and strengthened our overall financial condition."

Mr. Bertolotti additionally commented on the Company's progress with a number of growth initiatives and provided an outlook for the upcoming quarter, "The demand for services that assure the safety, reliability and regulatory compliance of our customer's valuable assets is on the rise. We are responding to this opportunity by expanding the markets we serve and developing new technologies needed to serve customer's evolving needs. In the energy markets, we are creating new opportunities in wind energy, where our remote sensor technology can improve efficiencies and reduce operating costs. In aerospace, we are now expanding our relationships with emerging private space flight providers and gaining traction within the defense industry. To serve these markets, we are leveraging our existing technologies and expanding new capabilities. In each case, our many years of experience offer a competitive advantage, which we believe provides us the opportunity to further our industry leadership. While the next few years are certain to see significant change, we remain committed to serving the needs of our existing markets. Energy, aerospace and industrial will remain at the forefront of investment, both for today and in the future as they are very large markets with opportunities to grow by gaining share. This past year has clearly demonstrated that

Mistras has built a strong franchise in our key markets, and that the opportunity to build on that foundation through both traditional and emerging technologies is the key to increasing shareholder value."

Segment Performance:

Services segment fourth quarter revenues were \$126.9 million, down 10% from a year ago due to overall slowdown in energy and aerospace markets, but up 6% sequentially from the third quarter attributable to offshore mechanical, turnarounds and data services. For the fourth quarter, gross profit margin was 29.4%, up from 26.7% in the fourth quarter of the prior year. Gross profit margin benefitted from better utilization, favorable sales mix and wage subsidies in Canada.

International segment fourth quarter revenues were \$30.7million, down 12.3% from \$35.0 million a year ago due to aerospace market softness partially offset by favorable foreign exchange rates, but up 15.8% sequentially from the third quarter primarily due to a major project in Germany and favorable foreign exchange rates. International segment fourth quarter gross profit margin was 30.8%, up from 28.7% in the year-ago quarter.

Products and Services revenue were \$5.7 million in the fourth quarter, up 6.4% from \$5.4 million a year ago, while gross profit was \$3.0 million, or 52.5% compared to gross profit of \$2.8 million or 52.9% in the year ago quarter.

The Company generated \$67.8 million of cash flows from operations in fiscal 2020, compared with \$59.1 million in fiscal 2019. Free cash flow was \$52.0 million for the year, compared with \$36.2 million in the comparable prior year period, an increase of 43.8%. Free cash flow benefitted from an improvement in working capital management, a tighter capital expenditure budget and the deferral of payroll tax related payments under the CARES act.

The Company's net debt (total debt less cash and cash equivalents) was \$194.5 million at December 31, 2020, compared to \$239.7 million at December 31, 2019. Total debt decreased by \$34.5 million during the year from \$254.7 million at December 31, 2019 to \$220.2 million at December 31, 2020. Cash and cash equivalents increased by approximately \$10.8 million from \$15.0 million at December 31, 2019 to \$25.8 million at December 31, 2020.

Outlook for 2021

The Company's business has been recovering over the past two quarters, from the low experienced in the second quarter of 2020, when the effect of COVID-19 was most impactful to its financial results. Although energy prices and demand are currently stable, the ongoing COVID-19 pandemic continues to impact the Company's two largest markets, Oil & Gas and Aerospace. The Company expects annual revenue for 2021 to be higher than in 2020, however, first quarter 2021 revenues will decline modestly compared with those of prior year, due to a full quarter's impact of COVID-19 in 2021 as compared to a partial month impact in 2020. Moreover, first quarter 2021 revenue will be lower sequentially compared with the fourth quarter of 2020, due to typical seasonality patterns. The Company is optimistic that its revenue will continue to rebound once it reaches the second quarter of fiscal 2021, and therefore expects that revenue will commence year-on-year improvements beginning in the second quarter of 2021. The Company expects that year-on-year Adjusted EBITDA improvements will commence beginning in the first quarter of 2021. This outlook is contingent on continuing macroeconomic stability, including i) continuing stabilization in crude oil markets, ii) a timely and effective implementation of COVID-19 vaccinations in 2021 and iii), no new or increased stay-in-place mandates resulting from an increased spread of COVID-19, which would impact the Company's ability to work as a critical service provider.

Conference Call

In connection with this release, MISTRAS will hold a conference call on March 17, 2021, at 9:00 a.m. (Eastern). The call will be broadcast over the Web and can be accessed on MISTRAS' Website, www.mistrasgroup.com. Individuals in the U.S. wishing to participate in the conference call by phone may dial 1-844-832-7227 and use confirmation code 5229826 when

prompted. The International dial-in number is 1-224-633-1529. Those who wish to listen to the call later can access an archived copy of the conference call at the MISTRAS Website.

About MISTRAS Group, Inc. - One Source for Asset Protection Solutions®

MISTRAS Group, Inc. (NYSE: MG) is a leading "one source" multinational provider of integrated technology-enabled asset protection solutions, helping to maximize the safety and operational uptime for civilization's most critical industrial and civil assets.

Backed by an innovative, data-driven asset protection portfolio, proprietary technologies, and a decades-long legacy of industry leadership, MISTRAS leads clients in the oil and gas, aerospace and defense, power generation, civil infrastructure, and manufacturing industries towards achieving and maintaining operational excellence. By supporting these organizations that help fuel our vehicles and power our society; inspecting components that are trusted for commercial, defense, and space craft; and building real-time monitoring equipment to enable safe travel across bridges, MISTRAS helps the world at large.

MISTRAS enhances value for its clients by integrating asset protection throughout supply chains and centralizing integrity data through a suite of Industrial IoT-connected digital software and monitoring solutions. The company's core capabilities also include non-destructive testing ("NDT") field inspections enhanced by advanced robotics, laboratory quality control and assurance testing, sensing technologies and NDT equipment, asset and mechanical integrity engineering services, and light mechanical maintenance and access services.

For more information about how MISTRAS helps protect civilization's critical infrastructure, visit https://www.mistrasgroup.com/ or contact Nestor S. Makarigakis, Group Vice President of Marketing at marcom@mistrasgroup.com.

Forward-Looking and Cautionary Statements

Certain statements made in this press release are "forward-looking statements" about MISTRAS' financial results and estimates, products and services, business model, strategy, growth opportunities, profitability and competitive position, and other matters. These forward-looking statements generally use words such as "future," "possible," "potential," "targeted," "anticipate," "believe," "estimate," "expect," "intend," "plan," "predict," "project," "will," "may," "should," "could," "would" and other similar words and phrases. Such statements are not guarantees of future performance or results, and will not necessarily be accurate indications of the times at, or by which, such performance or results will be achieved, if at all. These statements are subject to risks and uncertainties that could cause actual performance or results to differ materially from those expressed in these statements. A list, description and discussion of these and other risks and uncertainties can be found in the "Risk Factors" section of the Company's 2020 Annual Report on Form 10-K dated March 16, 2021, as updated by our reports on Form 10-Q and Form 8-K. The forward-looking statements are made as of the date hereof, and MISTRAS undertakes no obligation to update such statements as a result of new information, future events or otherwise.

Use of Non-GAAP Measures

In addition to financial information prepared in accordance with generally accepted accounting principles in the U.S. (GAAP), this press release also contains adjusted financial measures that we believe provide investors and management with supplemental information relating to operating performance and trends that facilitate comparisons between periods and with respect to projected information. The term "Adjusted EBITDA" used in this release is a financial measurement not calculated in accordance with GAAP and is defined as net income attributable to MISTRAS Group, Inc. plus: interest expense, provision for income taxes, depreciation and amortization, share-based compensation expense and certain acquisition related costs (including transaction due diligence costs and adjustments to the fair value of contingent consideration), foreign exchange (gain) loss, non-cash impairment charges and, if applicable, certain additional special items which are noted. A reconciliation of Adjusted

EBITDA to a financial measurement under GAAP is set forth in a table attached to this press release. In the press release, the Company also uses the term "non-GAAP Net Income", which is GAAP net income adjusted for certain items management believes are unusual and non-recurring. The Company uses the term "free cash flow", a non-GAAP measurement the Company defines as cash provided by operating activities less capital expenditures (which is classified as an investing activity). The Company also uses the term "net debt", a non-GAAP measurement defined as the sum of the current and long-term portions of long-term debt, less cash and cash equivalent. In the tables attached is a table reconciling "Net Income (Loss) (GAAP)" to "Net Income Excluding Special Items (non-GAAP), which reconciles the non-GAAP amount to a GAAP measurement. In addition, the Company has also included in the attached tables non-GAAP measurement" "Segment and Total Company Income (Loss) Before Special Items", reconciling these measurements to financial measurements under GAAP.

Mistras Group, Inc. and Subsidiaries Unaudited Consolidated Balance Sheets

(in thousands, except share and per share data)

December 31,

		2020	1001 51	2019
ASSETS	-			
Current Assets				
Cash and cash equivalents	\$	25,760	\$	15,016
Accounts receivable, net		107,628		135,997
Inventories		13,134		13,413
Prepaid expenses and other current assets		16,066		14,729
Total current assets		162,588		179,155
Property, plant and equipment, net		92,681		98,607
Intangible assets, net		68,642		109,537
Goodwill		206,008		282,410
Deferred income taxes		2,069		1,786
Other assets		51,325		48,383
Total Assets	\$	583,313	\$	719,878
LIABILITIES AND EQUITY				
Current Liabilities				
Accounts payable	\$	14,240	¢	15,033
Accrued expenses and other current liabilities	Ф	78,500	Ф	81,389
Current portion of long-term debt		10,678		6,593
Current portion of finance lease obligations		3,765		4,131
Income taxes payable		2,664		2,094
Total current liabilities		109,847		109,240
Long-term debt, net of current portion		209,538		
Obligations under finance leases, net of current portion		11,115		248,120 13,043
Deferred income taxes		8,236		21,290
Other long-term liabilities		•		42,163
The state of the s	<u></u>	47,358	ď	
Total Liabilities	\$	386,094	D	433,856
Commitments and contingencies				
Equity				
Preferred stock, 10,000,000 shares authorized		_		_
Common stock, \$0.01 par value, 200,000,000 shares authorized, 29,234,143 and 28,945,472 shares issued		292		289
Additional paid-in capital		234,638		229,205
Retained earnings (deficit)		(21,848)		77,613
Accumulated other comprehensive loss		(16,061)		(21,285)
Total Mistras Group, Inc. stockholders' equity		197,021		285,822
Non-controlling interests		198		200,022
Total Equity		197,219		286,022
• •	\$	583,313	\$	719,878
Total Liabilities and Equity	φ	303,313	Φ	/13,0/0

Mistras Group, Inc. and Subsidiaries Unaudited Consolidated Statements of Income (Loss) (in thousands, except per share data)

	For the quarter ended December 31,					For the year ended December 31,			
		2020		2019		2020		2019	
Revenue	\$	160,777	\$	178,991	\$	592,571	\$	748,586	
Cost of revenue		105,647		122,768		391,855		509,489	
Depreciation		5,785		5,640		22,185		21,800	
Gross profit		49,345		50,583		178,531		217,297	
Selling, general and administrative expenses		40,659		42,607		156,937		168,621	
Bad debt provision for troubled customers, net of recoveries		_		240		_		3,038	
Impairment charges		_		_		106,062		_	
Pension withdrawal expense		_		359				848	
Research and engineering		722		784		2,892		3,045	
Depreciation and amortization		3,161		4,353		13,520		16,733	
Acquisition-related expense, net		151		(95)		337		875	
Income (loss) from operations		4,652		2,335		(101,217)		24,137	
Interest expense		3,545		3,633		12,955		13,698	
Income (loss) before provision for income taxes		1,107		(1,298)		(114,172)		10,439	
Provision (benefit) for income taxes		939		(2,134)		(14,706)		4,359	
Net income (loss)		168		836		(99,466)		6,080	
Less: net income (loss) attributable to noncontrolling interests, net of taxes		(13)		7		(5)		20	
Net income (loss) attributable to Mistras Group, Inc.	\$	181	\$	829	\$	(99,461)	\$	6,060	
Earnings (loss) per common share									
Basic	\$	0.01	\$	0.03	\$	(3.41)	\$	0.21	
Diluted	\$	0.01	\$	0.03	\$	(3.41)	\$	0.21	
Weighted average common shares outstanding:									
Basic		29,330		28,923		29,147		28,740	
Diluted		29,680		29,125		29,147		29,046	

Mistras Group, Inc. and Subsidiaries Unaudited Operating Data by Segment (in thousands)

	For the quarter ended December 31,					For the y Decen	ear en iber 3	ır ended er 31,		
		2020		2019		2020		2019		
Revenues										
Services	\$	126,893	\$	141,051	\$	476,164	\$	595,130		
International		30,669		34,969		107,556		144,271		
Products and Systems		5,703		5,362		16,449		18,583		
Corporate and eliminations		(2,488)		(2,391)		(7,598)		(9,398)		
	\$	160,777	\$	178,991	\$	592,571	\$	748,586		

	For the quarter ended December 31,					For the year	ear ended iber 31,		
	2020 2019			2019	2020			2019	
Gross profit									
Services	\$	37,304	\$	37,610	\$	141,084	\$	165,513	
International		9,434		10,032		31,046		43,145	
Products and Systems		2,992		2,835		6,826		8,639	
Corporate and eliminations		(385)		106		(425)		_	
	\$	49,345	\$	50,583	\$	178,531	\$	217,297	

Mistras Group, Inc. and Subsidiaries Unaudited Reconciliation of

Segment and Total Company Income from Operations (GAAP) to Income before Special Items (non-GAAP) (in thousands)

		For the quarter ended December 31,			For the year ended December 31,			
		2020		2019		2020		2019
Services:								
Income (loss) from operations (GAAP)	\$	12,836	\$	8,878	\$	(44,222)	\$	49,593
Impairment charges				-		86,200		_
Pension withdrawal expense		_		359		_		848
Bad debt provision for troubled customers, net of recoveries		_		240				3,018
Reorganization and other costs		16		100		141		302
Legal settlement and litigation charges, net		441				81		_
Acquisition-related expense (benefit), net		151		(36)		337		541
Income before special items (unaudited, non-GAAP)	\$	13,444	\$	9,541	\$	42,537	\$	54,302
International:								
Income (loss) from operations (GAAP)	\$	567	\$	701	\$	(21,855)	\$	5,856
Impairment charges		_		_		19,862		_
Reorganization and other costs		977		(89)		1,290		266
Bad debt provision for troubled customers, net of recoveries		_		_		_		20
Income (loss) before special items (unaudited, non-GAAP)	\$	1,544	\$	612	\$	(703)	\$	6,142
Products and Systems:								
Loss from operations (GAAP)	\$	1,000	\$	695	\$	(936)	\$	(529)
Reorganization and other costs				_		. 5		218
Income (loss) before special items (non-GAAP)	\$	1,000	\$	695	\$	(931)	\$	(311)
Corporate and Eliminations:								
Loss from operations (GAAP)	\$	(9,751)	\$	(7,939)	\$	(34,204)	\$	(30,783)
Legal settlement and litigation charges, net	Ψ	(301)	Ψ	(7,555)	Ψ	(301)	Ψ	(50,765)
Loss on debt modification		(501)		_		645		_
Reorganization and other costs		40		_		177		104
Acquisition-related expense (benefit), net		_		(59)		_		334
Loss before special items (unaudited, non-GAAP)	\$	(10,012)	\$	(7,998)	\$	(33,683)	\$	(30,345)
Total Company								
Income (loss) from operations (GAAP)	\$	4.652	\$	2.335	\$	(101,217)	\$	24,137
Pension withdrawal expense	Ф	4,032	Ф	359	Ф	(101,217)	Ф	848
•				339		106,062		040
Impairment charges Bad debt provision for troubled customers, net of recoveries		_		240		100,002		3,038
Reorganization and other costs		1.033		240		1.613		890
Legal settlement and litigation charges, net		1,033		11		,		090
Loss on debt modification		140				(220) 645		_
Acquisition-related expense (benefit), net		— 151		(95)		337		875
	¢.		¢		đ		¢	
Income before special items (unaudited, non-GAAP)	\$	5,976	\$	2,850	\$	7,220	\$	29,788

Mistras Group, Inc. and Subsidiaries Unaudited Summary Cash Flow Information

(in thousands)

	For the quarter December		For the Dece	year en mber 31	ded ,
	 2020	2019	2020		2019
Net cash provided by (used in):	 				
Operating activities	\$ 26,011 \$	18,634	\$ 67,802	\$	59,110
Investing activities	(4,411)	(3,652)	(14,969)		(25,280)
Financing activities	(19,092)	(14,616)	(44,169)		(44,137)
Effect of exchange rate changes on cash	1,136	278	2,080		(221)
Net change in cash and cash equivalents	\$ 3,644 \$	644	\$ 10,744	\$	(10,528)

Mistras Group, Inc. and Subsidiaries Unaudited Reconciliation of Net Cash Provided by Operating Activities (GAAP) to Free Cash Flow (non-GAAP)

(in thousands)

	For the quarter ended December 31,					For the year ended December 31,			
		2020		2019		2020		2019	
Net cash provided by operating activities (GAAP)	\$	26,011	\$	18,634	\$	67,802	\$	59,110	
Less:									
Purchases of property, plant and equipment		(4,720)		(4,772)		(15,396)		(22,047)	
Purchases of intangible assets		(65)		(169)		(376)		(873)	
Free cash flow (non-GAAP)	\$	21,226	\$	13,693	\$	52,030	\$	36,190	

Mistras Group, Inc. and Subsidiaries Unaudited Reconciliation of Net Income (Loss) (GAAP) to Adjusted EBITDA (non-GAAP)

(in thousands)

	For the quarter ended December 31,					For the year ended December 31,			
		2020		2019	2020			2019	
Net income (loss)	\$	168	\$	836	\$	(99,466)	\$	6,080	
Less: Net income (loss) attributable to noncontrolling interests, net of taxes		(13)		7		(5)		20	
Net income (loss) attributable to Mistras Group, Inc.	\$	181	\$	829	\$	(99,461)	\$	6,060	
Interest expense		3,545		3,633		12,955		13,698	
(Benefit) provision for income taxes		939		(2,134)		(14,706)		4,359	
Depreciation and amortization		8,946		9,993		35,705		38,533	
Share-based compensation expense		1,539		1,174		5,851		5,766	
Legal settlement and litigation charges, net		140		_		(220)			
Pension withdrawal expense		_		359		_		848	
Loss on debt modification		_		_		645		_	
Impairment charges		_		_		106,062		_	
Acquisition-related expense (benefit), net		151		(95)		337		875	
Reorganization and other costs		1,033		11		1,613		890	
Bad debt provision for troubled customers, net of recoveries		_		240				3,038	
Foreign exchange (gain) loss		1,135		466		3,100		(535)	
Adjusted EBITDA	\$	17,609	\$	14,476	\$	51,881	\$	73,532	

Mistras Group, Inc. and Subsidiaries Unaudited Reconciliation of

Net Income (Loss) (GAAP) and Diluted EPS (GAAP) to Net Income (Loss) Excluding Special Items (non-GAAP) and Diluted EPS Excluding Special Items (non-GAAP)

(tabular dollars in thousands, except per share data)

	For the quarter e	nded	December 31,		For the year end	ed D	d December 31,		
	 2020		2019	2020			2019		
Net income (loss) attributable to Mistras Group, Inc. (GAAP)	\$ 181	\$	829	\$	(99,461)	\$	6,060		
Special items	1,324		515		108,437		5,651		
Tax impact on special items	 (242)		47		(14,475)		(1,260)		
Special items, net of tax	\$ 1,082	\$	562	\$	93,962	\$	4,391		
Net income (loss) attributable to Mistras Group, Inc. Excluding Special Items (non-GAAP)	\$ 1,263	\$	1,391	\$	(5,499)	\$	10,451		
Diluted EPS (GAAP)	\$ 0.01	\$	0.03	\$	(3.41)	\$	0.21		
Special items, net of tax	0.04		0.02		3.22		0.15		
Diluted EPS Excluding Special Items (non-GAAP)	\$ 0.05	\$	0.05	\$	(0.19)	\$	0.36		